

MEMO



To: Residents of Lorain Metropolitan Housing Authority (LMHA)

RE: Wellness Checks

From: John P. McMahon, Assistant Director

Date: May 17, 2019

LMHA has experienced an increase in requests for wellness checks (also known as “welfare checks”) on residents from both other residents and the public. This memorandum is to advise tenants and applicants that LMHA does not conduct wellness checks on its residents.

First, it is important to point out that LMHA values its tenants’ privacy and strives to avoid interrupting that privacy unnecessarily. Moreover, a landlord cannot enter a tenant’s premises without reasonable notice (usually at least 24 hours), except in cases of emergency. If there is a maintenance emergency, LMHA may seek to enter a residence consistent with its current policies and procedures. However, *a wellness check request is not a recognized reason for LMHA to enter a tenant’s residence.*

When requests for wellness checks are received, LMHA staff members will advise the requestor that LMHA does not perform wellness checks and cannot enter a residence without the tenant’s consent. LMHA will direct requestors to contact the local police departments’ non-emergency phone number for wellness check inquiries. The non-emergency phone numbers for relevant police departments are:

Lorain – (440) 204-2100

Elyria – (440) 323-3302

Oberlin – (440) 774-1061

Amherst – (440) 988-2625

If the proper authorities determine that entry is required, LMHA can provide such entry pursuant to a lawful command.

If you have any questions, please contact your management office.

Please contact me if you need assistance to understand this document.
Por favor, póngase en contacto conmigo si necesita ayuda para entender este documento.