



ATTENTION RESIDENTS!

LMHA IS TAKING PRECAUTIONS AGAINST COVID-19. WE NEED YOUR HELP!

PLEASE follow the guidelines from Lorain County Public Health and the CDC:

- **RESTRICT VISITORS** to only emergencies, medical needs, essential deliveries.
- **TELL VISITORS TO NOT ENTER** if they have COUGH, FEVER, SHORTNESS OF BREATH.
- **CALL** family and friends in the building rather than visiting.
- **STAY HOME** and avoid unnecessary contact with others.
- **WEAR A FACE COVERING, SCARF, OR MASK** outside of your apartment.
- **RESPECT SOCIAL DISTANCING:** stay at least 6 feet away from others.
- **LIMIT** the number of people riding in the elevator with you. Try to use stairs.
- **AVOID COMMON AREAS** and groups of people.
- **COVER YOUR NOSE & MOUTH** with a tissue or sleeve when you cough or sneeze.
- **DISPOSE** of used tissues and wash your hands.
- **WASH YOUR HANDS** frequently for 20 seconds with soap & water or sanitizer.
- **AVOID TOUCHING YOUR FACE**, eyes, nose, & mouth with unwashed hands.
- **CALL YOUR DOCTOR** and the Health Dept. (440.322.6367) if you develop symptoms.
- **CLEAN & DISINFECT** frequently touched objects and surfaces.
- **REPORT YOUR ILLNESS OR QUARANTINE** to LMHA Management. We'll keep your name and apartment number confidential, but will disinfect the high rise common areas thoroughly.

LMHA will continue to disinfect commonly touched surfaces in high rise common areas at least twice daily.

LMHA's custodial services clean and disinfect high rise common areas 5 days per week.

LMHA has implemented the following temporary changes in order to continue to provide essential services to residents while complying with the directives and guidance of Ohio Governor Mike DeWine, Director of the Ohio Department of Health, Dr. Amy Acton, Lorain County Public Health, and the Centers for Disease Control and Prevention.

- **Management offices are closed to residents and visitors.**
- **Management staff work both in the office and remotely via computer.**
- **The management staff remains available by phone and email.**
- **Personal visits in the management office are not permitted.**
- **Maintenance employees only respond to maintenance emergencies.**

We understand that these temporary changes represent a different way of serving LMHA residents, but this is our way of ensuring that we can continue to meet your essential needs, stay true to our mission, and keep health and safety a top priority.

All of us need to do our part to keep each other healthy and safe. While social distancing is challenging for all of us, we must exercise an abundance of caution and follow the guidelines. Working together and supporting each other as a property, community, and a nation has never been more important. Together, we will help each other through this.

Thank you for your patience and understanding.

Lorain Metropolitan Housing Authority

STAY HOME. STAY SAFE. STAY INFORMED.

LMHA (Lorain Metropolitan Housing Authority): www.lmha.org or facebook.com/lorainmha

ODH (Ohio Department of Health): <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/home> 833-4-ASK-ODH

LCPH (Lorain County Public Health): <https://www.loraincountyhealth.com/coronavirus> 440.322.6367

CDC (Centers for Disease Control & Prevention) <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Please call 440-288-1600 if you need assistance to understand this document.
Llame al 440-288-1600 si necesita ayuda para comprender este documento.