

1600 Kansas Ave Lorain Ohi

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EQUAL HOUSING OPPORTUNITY

ATTENTION RESIDENTS! LMHA IS TAKING PRECAUTIONS AGAINST COVID-19. WE NEED YOUR HELP!

PLEASE follow the guidelines from Lorain County Public Health and the CDC:

- o **RESTRICT VISITORS** to only emergencies, medical needs, essential deliveries.
- o **DO NOT LET VISITORS ENTER** if they have COUGH, FEVER, SHORTNESS OF BREATH.
- **CALL** family and friends in the building rather than visiting.
- **STAY HOME** and avoid unnecessary contact with others.
- WEAR A FACE COVERING, SCARF, OR MASK outside of your apartment.
- STAY 6 FEET AWAY FROM OTHERS: respect social distancing
- **LIMIT** the number of people riding in the elevator with you. Try to use stairs.
- AVOID COMMON AREAS and groups of people.
- COVER YOUR NOSE & MOUTH with a tissue or sleeve when you cough or sneeze.
- **DISPOSE** of used tissues and wash your hands.
- WASH YOUR HANDS frequently for 20 seconds with soap & water or sanitizer.
- AVOID TOUCHING YOUR FACE, eyes, nose, & mouth with unwashed hands.
- CALL YOUR DOCTOR if you develop symptoms.
- o CLEAN & DISINFECT frequently touched objects and surfaces.

For more information on COVID-19, contact Lorain County Public Health.

Call: 440-322-6367, or online: LorainCountyHealth.com or coronavirus.ohio.gov.

LMHA will continue to disinfect commonly touched surfaces in high-rise common areas at least twice daily. These include hand-rails in hallways and stairs; door knobs, pull handles, entry buttons, and push bars; elevator buttons and rails; light switches; table tops; intercoms.

LMHA's custodial services clean and disinfect high rise common areas 5 days per week.

LMHA has implemented the following temporary changes in order to continue to provide essential services to residents while complying with the directives and guidance of Ohio Governor Mike DeWine, Director of the Ohio Department of Health, Dr. Amy Acton, Lorain County Public Health, and the Centers for Disease Control and Prevention.

- Management offices are closed to residents and visitors.
- Management staff remains available by phone and email.
- Personal visits in the management office are not permitted.
- Maintenance employees only respond to maintenance emergencies.
- Community rooms, lobbies, TV rooms, cafeterias, public restrooms are closed.

We understand that these temporary changes represent a different way of serving LMHA residents, but this is our way of ensuring that we can continue to meet your essential needs, stay true to our mission, and keep health and safety a top priority.

All of us need to do our part to keep each other healthy and safe. While social distancing is challenging for all of us, we must exercise an abundance of caution and follow the guidelines. Working together and supporting each other as a property, community, and a nation has never been more important. Together, we will help each other through this.

Thank you for your patience and understanding.

Lorain Metropolitan Housing Authority

STAY HOME. STAY SAFE. STAY INFORMED.

LMHA (Lorain Metropolitan Housing Authority): <u>www.lmha.org</u> or facebook.com/lorainmha ODH (Ohio Department of Health): <u>https://coronavirus.ohio.gov/wps/portal/gov/covid-19/home</u> 833-4-ASK-ODH LCPH (Lorain County Public Health): <u>https://www.loraincountyhealth.com/coronavirus</u> 440.322.6367 CDC (Centers for Disease Control & Prevention) <u>https://www.cdc.gov/coronavirus/2019-ncov/index.html</u>

> Please call 440-288-1600 if you need assistance to understand this document. Llame al 440-288-1600 si necesita ayuda para comprender este documento.