LORAIN METROPOLITAN HOUSING AUTHORITY 1600 Kansas ave Lorain Ohio 44052

LMHA

EQUAL HOUSING OPPORTUNITY

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To: All

All LMHA Residents

From: Homer A. Virden, Executive Director HAV

Date: March 18, 2020

RE: COVID-19 Update

We ask each resident to take the coronavirus (COVID-19) very seriously. The World Health Organization and Centers for Disease Control and Prevention (CDC) advise that if you have symptoms such as **fever**, **cough**, **or shortness of breath**, you are urged to contact your doctor immediately. The CDC also indicates older adults and those with underlying health conditions, such as lung or heart disease or diabetes, are at a higher risk of serious complications from this disease.

The CDC urges all Americans to take the following precautions:

- Do not congregate with groups of 10 or more
- Cough/sneeze into a tissue, throw it away in a lined trash can, then sanitize your hands
- Wash your hands regularly for 20 seconds
- Avoid touching your face
- Keep frequently touched surfaces clean

In an effort to reduce the potential spread of COVID-19, LMHA has implemented several temporary measures. LMHA has closed lobbies, common areas, and offices. All communications with your Management Office is by phone or email. LMHA Maintenance staff will responding only to emergency and urgent work orders. If you are ill or test positive for COVID-19, please advise the Work Order Call Center, LMHA staff, or Maintenance staff that enters your apartment.

At the rate the virus is spreading, it is expected that someone in the Lorain Metropolitan Housing Authority – either staff or resident – will develop COVID-19. If you develop the symptoms of COVID-19, please call your doctor ahead of your visit.

If you test positive for COVID-19, please quarantine yourself in your apartment away from others per physician orders. If you need an emergency work order, please indicate when you call in and when LMHA staff enters your apartment that you are ill and/or are positive for COVID-19.

Finally, in the event of an Order from the Governor that Ohioans are to shelter-in-place, citizens will only be able to leave their homes for items deemed essential by the Governor, in which case LMHA staff will also be sheltered-in-place at home. LMHA will still attempt to respond to emergency work orders. Things are changing daily and this Order could go into effect quickly, with little notice. In that event, we will post our closing on Facebook at www.facebook.com/lorainmha and by other means available to us such as our website www.lmha.org or a text or email blast. Please watch our Facebook page for more details.

Thank you for your patience and diligence during these trying times.

Please contact me if you need assistance to underastand this document. Por favor, pongase en contacto conmigo si necesita ayuda para entender este document.